



REFUND POLICY

Unwanted Goods

We hope you will be pleased with your purchase. Should you wish to return a product bought from us, we will be happy to offer a refund provided it is in fully resalable condition. Returns should be made within a reasonable time (usually 14 days) and in original, undamaged packaging.

If we find that the product has not been returned to us in fully resalable condition, we reserve the right to refuse a refund on the item, or deduct up to 20% of the original selling price from the refund amount.

It is your responsibility to ensure that the returned goods get back to us and we will not refund your returned delivery charge when a product is simply not wanted.

Faulty Goods

If the goods we supplied were faulty or damaged in transit we will be happy to exchange the product or offer a refund.

It is your responsibility to ensure that faulty goods get back to us and we can only refund postage up to the value of the original delivery charge.

Return Address

Spinawina Products
55 Goremire Road
Carlisle
ML8 4PQ

These terms do not affect your statutory rights.